

Home and Community Care

Supporting older adults to live healthier at home

Fairview Mennonite Homes has been an Ontario Health atHome's Service Provider since 2019, providing direct PSW care to residents living in Cambridge. Our Home and Community Care (HCC) program received 'Accredited with Exemplary Standing' – the highest possible designation – through Accreditation Canada and has consistently achieved virtually zero missed visits since launching.

Do I need a referral?

Anyone, including you, a family member, your primary care provider or physician who took care of you during a hospital visit, can make a referral. While our clients are typically older adults, we are not restricted to an age group.

Self-refer

- **Call** Ontario Health atHome at 1-833-515-1234, or
- **Visit** the office at 73 Water Street North, Cambridge
- Learn more: <https://ontariohealthathome.ca/getting-started/>

What care is available?

Fairview's team works closely with Ontario Health atHome's Care Coordinators will create a plan that is unique for every client which determines what PSW services and how many hours of care will be provided.

Is there a cost?

There are no costs for services resulting from a referral by Ontario Health atHome to Fairview.

Who provides the care?

Fairview's well-trained team of PSWs provide care in the client's home. Consistent scheduling means clients will receive care from familiar faces.

What services do PSWs provide?

Your plan is unique to you and will determine which of the following services may be provided:

- Activities of daily living including: shower assistance, medication cueing and reminders, morning and evening care and dressing, etc.
- Respite (1:1 support)
- Light meal preparation

What areas in Cambridge does Fairview's HCC support?

- Fairview's retirement home, villas, apartments and LTC
- Designated apartment buildings within the Preston neighbourhood

Care Coordination

- Client care is coordinated by Fairview's Resource and Scheduling Coordinator
- Fairview's Clinical Coordinator helps develop a customized care plan with each client and supports and trains the PSW team that makes your home visit

Private Care

- Fairview offers private pay services for an hourly rate in the area we serve.



Who do I contact?

Fairview Community
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519.653.5719 extension 4619