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End of Life Visit During COVID-19



As we walk this journey with you and your loved one during this time of end of life, we recognize the limitations of COVID-19 bring challenges for you as a family. Please know, we are here to support you during this difficult time. We are asking you to take extra precautions to help ensure the continued health and safety of our community. We are working extremely hard to keep everyone safe. We have been given guidelines from the Ministry of Health, which are intended to help protect you, your loved one, our other residents and our staff. Thank you for helping us in these challenging times.

Please observe the following procedures when you are making a visit:

- You must telephone the Charge Nurse to obtain pre-approval **before** you arrive to visit.
- We require all visitors to go through our screening process when entering the building. Failure to pass screening will not preclude you from entering the building. If screening is not passed, the appropriate PPE will be provided and required within the home.
- You must **always wear a mask** in the home, including at the bedside. You may be asked to wear other protective equipment for the duration of your visit.
- Vaccination status of visitors will not prevent them from seeing their loved one in an end-of-life situation. Appropriate PPE will be required in these situations.
- You must sanitize your hands when entering and leaving the building and when entering and leaving your loved one's room.
- Please go directly to the room of your friend/family member and do not visit in the hallways or stop in at other resident's rooms. We ask that you not use washrooms while visiting in the home.
- Requirements for mask and physical distancing remain in place when both visiting inside and outside the Home.
- Please try and limit the length of your visit to a few hours, if possible.

Although these limitations must be in place for the safety of everyone involved, we hope that this time of visiting and supporting your loved one will be meaningful, and we would be pleased to offer any support possible during this time and especially during your visit. We are privileged to be able to care for your loved one in this time in their life. If you would like some additional support, our Chaplain is available to be in touch with you to support you during this time. They can assist with video phone calls with family members if that is helpful. Please talk to any member of our staff if you have questions or concerns.