

October 2021

## Memberships for Fairview Seniors Active Living Centre (SALC)

We understand that COVID-19 has presented unforeseen circumstances for everyone in our community. During our closures due to COVID-19 our staff have gone through the meticulous task of reviewing all memberships that were current as of our closure in March of 2020, put them on hold, and noted an appropriate extension based on the remaining portion of the paid membership.

Everyone is invited to make use of this membership extension. We continue to offer virtual exercise and yoga classes — without the requirement to activate your hold — to keep our members at home active.

We realize that some members have decided not to return to programs at this time for various reasons (i.e. health, safety, vaccination or other). If this is your choice your membership will remain on hold. Our ongoing membership policy, as presented upon registration is that memberships are non-refundable. This remains our policy at this time.

Memberships on hold will remain on hold until the date the member returns or March 30, 2022, whichever is earlier. As of March 30, 2022, all memberships will re-activate unless other arrangements have been made. Please contact staff to do so.

We appreciate the ongoing support of our members now and over the past year and a half. Our members are the heart of our center. As a not-for-profit organization, membership fees have supported ongoing operational costs required even when members were not visiting the building inperson.

If you are a member who has returned to in-person programing and have questions about current membership policies or fees please contact any of our Seniors Active Living Centre staff.

Sarah Feeney-Martin Director of Program & Services