Question for Focus Group Meeting on June 8th, 2021

- I love assisting my residents and taking care of their needs. If we had more
 time to spend with residents it would improve the quality of their life and
 provide us a more balanced workload. During COVID our home "staffed up"
 and we noticed there were less falls, fewer incidents with triggered
 behaviors and no missed care. Are there plans to increase our staffing
 levels to a minimum amount? Rebecca King PSW Fairview
- The role of being a Personal Support Worker is an emotionally/physical complex role. The care needs of our residents are often very complex, with many more acute-care needs as we admit only crisis placements. As PSWs we often feel overworked especially if there is a day we must work short. Dealing with COVID challenges on top of this has been overwhelming at times. This has led to people leaving the PSW profession. Is there a plan to encourage PSW's that have left the profession to return; possibly an incentive program? Morgan Wilson PSW Fairview
- As PSWs we appreciated the \$3 temporary wage enhancement increase. Are
 there plans to make this permanent? <u>Deborah Coffin Parkwood PSW</u>
- For those that want full time hours, we would like more full-time jobs.
 During COVID our employer was able to hire us as Resident Support Aides.
 It was a really good experience. As I finish school, and become a PSW, I need fulltime work. Is there consideration for more fulltime positions? Alexandra Araujo Resident Support Aid/St Louis School Student
- When will the removal of bill 124 take place to allow fair bargaining regarding wages and compensation for the not for profit and public sectors.
 <u>Jamie Kissack, Parkwood PSW</u>
- For accountability purposes what are the plans for a governing body for personal support workers.? - <u>Alexandra Gillet PSW Fairview</u>