



## Fairview LTC Indicators

Long-Term Care Indicators	June 2020	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	Mar. 2021	Apr. 2021	May 2021	12 Month Sum	12 Month Average
<b>% Monthly Occupancy</b>	92	90	91	91	91	94	96	93	96	98	97	97		<b>93.8</b>
Admissions	1	2	5	4	1	6	3	4	3	0	4	3	<b>36.0</b>	<b>3.0</b>
Discharges / Deaths	2	5	1	4	3	2	3	4	0	2	4	2	<b>32.0</b>	<b>2.7</b>
Complaints ( <i>Resident</i> )	2	3	0	3	1	1	3	6	9	2	3	6	<b>39.0</b>	<b>3.3</b>
Code Training ( <i>name codes</i> )	0	0	0	0	0	11	0	1	1	1	1	0	<b>15.0</b>	<b>1.3</b>
Fire Drills	3	3	3	3	3	3	3	3	3	3	3	3	<b>36.0</b>	<b>3.0</b>
Critical Incidents	0	0	0	2	1	1	1	0	0	0	2	1	<b>8.0</b>	<b>0.7</b>
Legislative Inspections	0	0	0	1	1	1	1	0	1	0	0	0	<b>5.0</b>	<b>0.4</b>
Non-Compliance	0	0	0	0	0	0	0	0	0	0	0	0	<b>0.0</b>	<b>0.0</b>
Expenditures over \$25,000	0	0	0	2	0	1	0	0	0	0	0	2	<b>5.0</b>	<b>0.4</b>
Employee Complaints	0	1	0	0	2	4	2		0	0	0	2	<b>11.0</b>	<b>1.0</b>
New Hires	6	1	3	1	9	1	8	6	5	0	5	0	<b>45.0</b>	<b>3.8</b>
Terminations	3	3	4	3	2	1	1	2	1	0	1	0	<b>21.0</b>	<b>1.8</b>



## Fairview LTC Indicators - Narrative

Long Term Care Indicators	2021 Number	May 2021 Narrative
<b>% Monthly Occupancy</b>	97.24	97.09 YTD
Admissions	3	May 10, May 13 and May 25th all from Hospitals
Discharges / Deaths	2	1 Death, 1 transfer back to Freeport long stay absence
Complaints ( <i>Resident</i> )	6	3 Follow-up by MOHLTC by phone (1 on admission process, 1 on visiting restrictions, 1 on personal care) all resolved
Code Training ( <i>name codes</i> )	0	Code Brown missed - will be done later in June
Fire Drills	3	May 28 & 30th - see notes below on fire calls
Critical Incidents	1	Fall with injury & transfer to hospital. Resident fell during seizure, broke jaw. Inpatient at CMH 17 days
Legislative Inspections	0	
Non-Compliance	0	
Expenditures over \$25,000	2	See note below
Employee Complaints	2	Termination while on probation. Crows pecking cars in parking lot and night time safety of lot. Staff want to use back door to exit.
New Hires	0	
Terminations	0	
<b>Successes/Challenges/Events</b>		
<b>Success</b>		See note below
<b>Challenge</b>		See note below
<b>Events</b>		See note below

## Fairview Apartments Indicators

Fairview - Apt. - Indicators	June 2020	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	Mar. 2021	Apr. 2021	May 2021	12 Month Sum	12 Month Average
# Monthly Occupancy - Suites	1	0	0	1	0	2	2	3	3	5	4	2	<b>23.0</b>	<b>1.9</b>
# Monthly Occupancy - Apt.	3	6	2	3	4	4	4	4	3	3	4	3	<b>43.0</b>	<b>3.6</b>
# Monthly Occupancy - Court	0	1	1	0	0	0	0	0	1	1	1	1	<b>6.0</b>	<b>0.5</b>
# Monthly Occupancy - School	2	2	1	0	2	2	4	2	1	4	4	2	<b>26.0</b>	<b>2.2</b>
# Monthly Occupancy - Villas	0	0	0	0	0	0	0	0	0	0	0	0	<b>0.0</b>	<b>0.0</b>
Admissions	2	3	7	2	2	1	2	6	4	1	5	11	<b>46.0</b>	<b>3.8</b>
Discharges / Deaths	2	1	3	3	4	4	1	8	10	4	4	4	<b>48.0</b>	<b>4.0</b>
Complaints ( <i>Resident</i> )	8	5	1	1	3	0	1	4	6	7	2	1	<b>39.0</b>	<b>3.3</b>
Code Training ( <i>name codes</i> )	0	0	0	0	0	0	0	1	1	1	1	0	<b>4.0</b>	<b>0.3</b>
Fire Drills	3	3	3	3	1	3	0	3	3	3	3	0	<b>28.0</b>	<b>2.3</b>
Critical Incidents	0	0	0	0	0	0	0	0	0	0	0	0	<b>0.0</b>	<b>0.0</b>
Legislative Inspections	0	1	2	0	0	0	0	0	1	0	0	0	<b>4.0</b>	<b>0.3</b>
Non-Compliance	0	0	2	0	0	0	0	0	0	0	0	0	<b>2.0</b>	<b>0.2</b>
Expenditures over \$25,000	0	1	3	2	1	2	2	0	2	2	1	3	<b>19.0</b>	<b>1.6</b>
Employee Complaints	0	2	0	0	0	4	0	0	0	2	1		<b>9.0</b>	<b>0.8</b>
New Hires	2	1	11	8	1	4	4	4	4	1	1	9	<b>50.0</b>	<b>4.2</b>
Terminations	2	0	2	5	1	4	2	4	2	3	1	3	<b>29.0</b>	<b>2.4</b>



## Fairview Apartments - Narrative

Fairview - Apt. - Indicators	2021 Number	May 2021 Narrative
# Monthly Occupancy - Suites	2	FS 304; FS 205
# Monthly Occupancy - Apt.	3	FA 511 - Rented June 1st; FA 214; FA 503
# Monthly Occupancy - Court	1	FC 13 - Rented June 1st
# Monthly Occupancy - School	2	PSA 108; PSA 318
# Monthly Occupancy - Villas	0	
Admissions	11	8 plus LTC 3 -- PSA 316; PSA 203; FA 308; FS 201; FS 203; FA 110; FA 202, FS 110
Discharges / Deaths	4	4 Notices, 0 Discharges and 0 Deaths -- FS 212 - Move to LTC; FS 311 - Move to palliative care; PSA 117 - Move in with family; FA 603 - Move in with family
Complaints ( <i>Resident</i> )	1	FC Smoking complaint, PSW Smoking complaint and resident interaction
Code Training ( <i>name codes</i> )	0	
Fire Drills	0	2 Fire incidents; 1 in FS washer belt melted, a hanger prevented the tub from spinning causing fire 1 in FA as a flower-pot on the balcony caught fire due to the sun reflecting (mirror surface)
Critical Incidents	0	
Legislative Inspections	0	
Non-Compliance	0	
Expenditures over \$25,000	3	FS Windows payment 1, Suites Balcony 2nd payment & Stucco payment
Employee Complaints		See notes above
New Hires	9	LTC total 7 - 1 RN, 2 RPNs, 3 RSA, 1 PSW, 1 HSKP and 1 H&C
Terminations	3	2 LTC RPN & HCA, 1 H&C
<b>Successes/Challenges/Events</b>		
<b>Success</b>		Stucco continues, FS balcony continues, Moved 2 FA tenants this month using our staff, summer students hired, all call bell sani-pulls are installed in LTC (waiting for a part for the lights to all be switched over), AC replacements start. New interior signage installed. IPAC audit completed for Fairview Suites, many improvements from previous audit. 90% overall. Celebrated this success with staff. Nurse hired for Parkwood Suites, allowing Retirement Coordinator to take the lead for clinical.
<b>Challenge</b>		Ordering supply online is challenging. Home Depot we need to order ahead and we are reaching the credit limit more often. 11 Admissions campus wide this month difficult to keep up with the renovations and normal maintenance requests, lots of requests from all the families. TV and phone set ups - all very busy. Exploring marketing techniques for retirement suites. Recognizing the challenges that COVID has put on us and difficulties in filling rooms. Have created and posted online advertisements and sent out flyers promoting Fairview suites.
<b>Events</b>		Greek food brought in for lunch (May 4), Caregiver appreciation week, and 2nd Kindness walk training (12 staff participated). Started regular education sessions with Paula Frappier via zoom to build the relationship on relevant learning needs with both H&C and Suites teams. Kindness Huddles started around the campus along with flower planting with staff and residents. Absences began for residents. This is exciting and scary. Residents are appreciating the freedom. Constant reminders for safety,