



## Parkwood LTC Indicators

Long Term Care Indicators	June 2020	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	Mar. 2021	Apr. 2021	May 2021	12 Month Sum	12 Month Average
<b>% Monthly Occupancy</b>	96	98	98	91	96	92	90	89	93	93	96	96		<b>93.9</b>
Admissions	3	2	1	1	5	1	0	0	1	3	0	1	<b>18.0</b>	<b>1.5</b>
Discharges / Deaths	2	1	0	5	3	0	0	0	1	0	0	1	<b>13.0</b>	<b>1.1</b>
Complaints ( <i>Resident</i> )	2	0	1	2	1	0	0	0	0	1	1	1	<b>9.0</b>	<b>0.8</b>
Code Training ( <i>name codes</i> )	0	1	1	1	0	0	0	0	0	0	0	1	<b>4.0</b>	<b>0.3</b>
Fire Drills	3	3	3	3	3	3	3	0	3	3	3	2	<b>32.0</b>	<b>2.7</b>
Critical Incidents	1	1	0	3	1	1	1	0	1	1	1	2	<b>13.0</b>	<b>1.1</b>
Legislative Inspections	0	1	0	1	0	1	0	0	0	0	0	0	<b>3.0</b>	<b>0.3</b>
Non-Compliance	0	0	1	0	0	0	0	0	0	0	0	0	<b>1.0</b>	<b>0.1</b>
Expenditures > \$25,000	1	0	0	0	0	1	0	0	0	0	0	0	<b>2.0</b>	<b>0.2</b>
Employee Complaints	0	0	0	1	2	0	0	0	3		2	5	<b>13.0</b>	<b>1.2</b>
New Hires	0	2	0	2	3	2	9	2	7	6	2	3	<b>38.0</b>	<b>3.2</b>
Terminations	1	2	0	3	5	2	4	2	0	2	6	2	<b>29.0</b>	<b>2.4</b>



## Parkwood LTC Indicators - Narrative

Long Term Care Indicators	May Number	May 2021 - Narrative
<b>% Monthly Occupancy</b>	96.14	
Admissions	1	1 SC
Discharges / Deaths	1	1 SC
Complaints ( <i>Resident</i> )	1	Wife concerned about husband's incontinence and lack of product change overnight. Interventions to support resident compliance and direction for employees to re-attempt if refused initially.
Code Training ( <i>name codes</i> )	1	
Fire Drills	2	Not able to hold Evening drill due to outbreak.
Critical Incidents	2	1. Resident to resident abuse. Resident, with 1-1 worker trying to redirect, reached out to scratch another resident causing 3 small scratches. 2. The system controlling the magnetic locks for the LTC areas stopped working. Contract worker tried to repair system without success by the end of the day. Security guards were put in place to maintain watch over the unlocked doorways until the following afternoon when the system was repaired.
Legislative Inspections	0	
Non-Compliance	0	
Expenditures over \$25,000	0	
Employee Complaints	5	We had multiple schedule complaints for staff.
New Hires	3	
Terminations	2	
<b>Successes/Challenges/Events</b>		
<b>Success</b>		Vaccination rates for the LTC home: Fully vaccinated staff 82%.
<b>Challenge</b>		The PSW and RPN/RN schedules have been challenging. More PSW's and RPN's needed in May. Hiring continues.
<b>Events</b>		Parkwood hosted another successful vaccine clinic for employees, residents and essential caregivers. 87 vaccines were administered.



## Parkwood Suites Indicators

Parkwood Suites Indicators	June 2021	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	Mar. 2021	Apr. 2021	May 2021	12 Month Sum	12 Month Average
# Monthly Occupancy Suites (76)	4	2	2	1	5	5	7	8	8	7	8	7	64.0	5.3
# Monthly Occupancy GH (18)	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0
Admissions	0	1	2	0	1	2	0	4	0	2	2	3	17.0	1.4
Discharges / Deaths	0	0	1	1	4	2	2	5	0	1	4	1	21.0	1.8
Complaints ( <i>Resident</i> )	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0
Code Training ( <i>name codes</i> )	0	2	0	0	0	0	0	0	2	0	1	0	5.0	0.4
Fire Drills	3	3	3	3	3	3	3	3	3	3	3	3	36.0	3.0
Critical Incidents	0	0	0	0	0	0	0		0		0	0	0.0	0.0
Legislative Inspections	0	1	1	0	0	1	0	0	0	0	0	0	3.0	0.3
Non-Compliance	0	0	2	0	0	0	0	0	0	0	0	0	2.0	0.2
Expenditures > \$25,000	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0
Employee Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0
New Hires	2	2	0	12	3	2	7	0	2	0	0	2	32.0	2.7
Terminations	0	1	0	6	3	1	1	1	2	0	1	5	21.0	1.8



# Parkwood Suites Indicators - Narrative

Parkwood Suites Indicators	May Number	May 2021 - Narrative
# Monthly Occupancy Suites (76)	69	69 out of 76 unites occupied. Construction to make 214/215 from two studios to a one bedroom (Assisted Living) = total rooms now 76 from 77
# Monthly Occupancy GH (18)	18	23 tenants in 18 Garden Homes
Admissions	3	2 internal moves
Discharges / Deaths	1	
Complaints ( <i>Resident</i> )	0	
Code Training ( <i>name codes</i> )	0	
Fire Drills	3	
Critical Incidents	0	
Legislative Inspections	0	IPAC inspection #2 completed
Non-Compliance	0	
Expenditures over \$25,000	0	
Employee Complaints	0	
New Hires	2	transition Tammy Martin-Sachs (Retirement Coordinator) to FT in role and hired a new Wellness Manager to work floor
Terminations	5	communicated with all staff off during COVID due to one workplace (4 staff chose to terminate)
<b>Successes/Challenges/Events</b>		
<b>Success</b>		return of all residents to dining room for meals; many staff appreciation opportunities from families (existing & leaving) consisting of gift cards and food
<b>Challenge</b>		occupancy
<b>Events</b>		2 probationary performance reviews done; Greenhouse 3-part webinar series attended by Director