



## Fairview LTC Indicators

Long-Term Care Indicators	May 2020	June 2020	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	Mar. 2021	Apr. 2021	12 Month Sum	12 Month Average
% Monthly Occupancy	94	92	90	91	91	91	94	96	93	96	98	97		93.5
Admissions	0	1	2	5	4	1	6	3	4	3	0	4	33.0	2.8
Discharges / Deaths	3	2	5	1	4	3	2	3	4	0	2	4	33.0	2.8
Complaints ( <i>Resident</i> )	1	2	3	0	3	1	1	3	6	9	2	3	34.0	2.8
Code Training ( <i>name codes</i> )	0	0	0	0	0	0	11	0	1	1	1	1	15.0	1.3
Fire Drills	3	3	3	3	3	3	3	3	3	3	3	3	36.0	3.0
Critical Incidents	2	0	0	0	2	1	1	1	0	0	0	2	9.0	0.8
Legislative Inspections	2	0	0	0	1	1	1	1	0	1	0	0	7.0	0.6
Non-Compliance	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0
Expenditures over \$25,000	0	0	0	0	2	0	1	0	0	0	0	0	3.0	0.3
Employee Complaints	0	0	1	0	0	2	4	2		0	0	0	9.0	0.8
New Hires	3	6	1	3	1	9	1	8	6	5	0	5	48.0	4.0
Terminations	1	3	3	4	3	2	1	1	2	1	0	1	22.0	1.8



## Fairview LTC Indicators - Narrative

Long Term Care Indicators	2021 Number	April 2021 Narrative
% Monthly Occupancy	96.8	96.83% YTD
Admissions	4	April 7, 12, 15th and 20th - Most admission coming from Freeport.
Discharges / Deaths	4	2, 5, 26 and 30 - deaths
Complaints ( <i>Resident</i> )	3	Family complaints - care, outings and lockdown (Stay at Home Order) - All complaints resolved.
Code Training ( <i>name codes</i> )	1	Code Grey April 23 - Air/Weather Hazzard
Fire Drills	3	April 16, 22 and 23
Critical Incidents	2	Misuse of Residents money (Fraud - Police and PG&T - family removing money from bank), Family (grandson) complaints - care - MOH Follow-up, resolved.
Legislative Inspections	0	
Non-Compliance	0	
Expenditures over \$25,000	0	
Employee Complaints	0	
New Hires	5	3 PSW, 1 Dietary, 1 Housekeeper
Terminations	1	RN Retired
<b>Successes/Challenges/Events</b>		
<b>Success</b>		Easter events, St. Louis students continue on placement 9-day shift, 8 afternoon shift.
<b>Challenge</b>		Easter and visiting - not being in dining room.
<b>Events</b>		Easter stations of the cross, donuts for staff (social club), first training walk for Walk the Kindness Way, Memorial service.

## Fairview Apartments Indicators

Fairview - Apt. - Indicators	May 2020	June 2020	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	Mar. 2021	Apr. 2021	12 Month Sum	12 Month Average
# Monthly Occupancy - Suites	2	1	0	0	1	0	2	2	3	3	5	4	<b>23.0</b>	<b>1.9</b>
# Monthly Occupancy - Apt.	2	3	6	2	3	4	4	4	4	3	3	4	<b>42.0</b>	<b>3.5</b>
# Monthly Occupancy - Court	0	0	1	1	0	0	0	0	0	1	1	1	<b>5.0</b>	<b>0.4</b>
# Monthly Occupancy - School	2	2	2	1	0	2	2	4	2	1	4	4	<b>26.0</b>	<b>2.2</b>
# Monthly Occupancy - Villas	0	0	0	0	0	0	0	0	0	0	0	0	<b>0.0</b>	<b>0.0</b>
Admissions	0	2	3	7	2	2	1	2	6	4	1	5	<b>35.0</b>	<b>2.9</b>
Discharges / Deaths	5	2	1	3	3	4	4	1	8	10	4	4	<b>49.0</b>	<b>4.1</b>
Complaints ( <i>Resident</i> )	7	8	5	1	1	3	0	1	4	6	7	2	<b>45.0</b>	<b>3.8</b>
Code Training ( <i>name codes</i> )	0	0	0	0	0	0	0	0	1	1	1	1	<b>4.0</b>	<b>0.3</b>
Fire Drills	3	3	3	3	3	1	3	0	3	3	3	3	<b>31.0</b>	<b>2.6</b>
Critical Incidents	0	0	0	0	0	0	0	0	0	0	0	0	<b>0.0</b>	<b>0.0</b>
Legislative Inspections	2	0	1	2	0	0	0	0	0	1	0	0	<b>6.0</b>	<b>0.5</b>
Non-Compliance	0	0	0	2	0	0	0	0	0	0	0	0	<b>2.0</b>	<b>0.2</b>
Expenditures over \$25,000	0	0	1	3	2	1	2	2	0	2	2	1	<b>16.0</b>	<b>1.3</b>
Employee Complaints	0	0	2	0	0	0	4	0	0	0	2	1	<b>9.0</b>	<b>0.8</b>
New Hires	3	2	1	11	8	1	4	4	4	4	1	1	<b>44.0</b>	<b>3.7</b>
Terminations	0	2	0	2	5	1	4	2	4	2	3	1	<b>26.0</b>	<b>2.2</b>



## Fairview Apartments - Narrative

Fairview - Apt. - Indicators	2021 Number	April 2021 Narrative
# Monthly Occupancy - Suites	4	FS 203 - Rented May 11th; FS 110 - Rented May 29th; FS 304; FS 205
# Monthly Occupancy - Apt.	4	FA 511 - Rented June 1st; FA 308 - Rented May 1st; FA 202 - Rented May 22nd, FA 110 - Rented May 21st
# Monthly Occupancy - Court	1	FC 13 - Rented June 1st
# Monthly Occupancy - School	4	PSA 316 - Rented May 1; PSA 108; PSA 318; PSA 203 - Rented May 8th
# Monthly Occupancy - Villas	0	
Admissions	5	FA 501, FS 102, FA 117, FS 217, PSA 217
Discharges / Deaths	4	PSA 203 - Move to LTC; FA 202 (Death); FA 214 - Moving to FS 203; FA 503 - Moving to FA 110 (3 moving and 1 death)
Complaints ( <i>Resident</i> )	2	PSA Smoking complaint - continue. A few residents smoke in their apartments and others complain of smell, notices have been issued, eviction notices to follow. 2 other residents have been arguing at the smoking area about who has the right to sit on the bench, not able to physical distance. Police have been involved. FC housekeeping complaint - they do not like the housekeeper who cleans., lawn complaint - number of dandelions, condition of gardens. (Landscaper is to top up gardens and weeds have been sprayed.)
Code Training ( <i>name codes</i> )	1	Code Grey - Air/Weather Hazard
Fire Drills	3	April 16, 22 and 23
Critical Incidents	0	
Legislative Inspections	0	
Non-Compliance	0	
Expenditures over \$25,000	1	\$31,000 for Suites Balcony re-construction.
Employee Complaints	1	Termination from H & C - employee thinks it was unfair.
New Hires	1	1 Home and Community
Terminations	1	1 Home and Community (unsatisfactory probationary period).
Successes/Challenges/Events		
Success		Stucco continues, FS balcony continues, LTC is full (1 room held), Operational planning , First virtual zoom tour of FS. H&C: brand new guaranteed Fulltime line with benefits created to reflect our respite team dreams within H&C. Have been consistent with respite hours and working across both campuses in RH, LTC and within the community. Fairview Suites: Working closer with PMH and supporting both homes to bring together and align. Feeling more like one team and giving it a "one care team approach" across both campuses to allow for more collaboration and streamlining. Went live April 1 with new admission process and assessments.
Challenge		Suspect outbreak (campus spouses not allowed in), getting parts for renovations and washing machines - waiting on contractors. Working through challenges with PCC, goal to have both Suites on POC for electronic documentation (Parkwood by June 1, FMH July 1) but running into barriers with our H&C models and what POC was designed for. Working closely with PCC on solutions.
Events		Easter stations of the cross, donuts for staff (social club), first training walk for Walk the Kindness Way, Memorial service. Kindness committee initiated planning and we started kindness huddles along with a kindness basket of goodies to give out to staff.