



Parkwood LTC Indicators

Long Term Care Indicators	May 2020	June 2020	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	Mar. 2021	Apr. 2021	12 Month Sum	12 Month Average
% Monthly Occupancy	98	96	98	98	91	96	92	90	89	93	93	96		94.0
Admissions	0	3	2	1	1	5	1	0	0	1	3	0	17.0	1.4
Discharges / Deaths	1	2	1	0	5	3	0	0	0	1	0	0	13.0	1.1
Complaints (<i>Resident</i>)	0	2	0	1	2	1	0	0	0	0	1	1	8.0	0.7
Code Training (<i>name codes</i>)	0	0	1	1	1	0	0	0	0	0	0	0	3.0	0.3
Fire Drills	3	3	3	3	3	3	3	3	0	3	3	3	33.0	2.8
Critical Incidents	1	1	1	0	3	1	1	1	0	1	1	1	12.0	1.0
Legislative Inspections	3	0	1	0	1	0	1	0	0	0	0	0	6.0	0.5
Non-Compliance	0	0	0	1	0	0	0	0	0	0	0	0	1.0	0.1
Expenditures > \$25,000	0	1	0	0	0	0	1	0	0	0	0	0	2.0	0.2
Employee Complaints	0	0	0	0	1	2	0	0	0	3		2	8.0	0.7
New Hires	0	0	2	0	2	3	2	9	2	7	6	2	35.0	2.9
Terminations	1	1	2	0	3	5	2	4	2	0	2	6	28.0	2.3



Parkwood LTC Indicators - Narrative

Long Term Care Indicators	April Number	April 2021 - Narrative
% Monthly Occupancy	95.8	
Admissions	0	There were no admissions in LTC in the month of April
Discharges / Deaths	0	There were no deaths in LTC in the month of April
Complaints (<i>Resident</i>)	1	Resident wanting to gather together indoors as before and wanting programming to return to normal
Code Training (<i>name codes</i>)	0	
Fire Drills	3	
Critical Incidents	1	PWS witnessed resident wandering the home area at night, climb halfway into another residents' bed and kiss her twice. Supplemental staffing was put in place, the behaviour support team was involved, and medication changes were put in place to support improved sleep for wandering resident. No further behaviour was noted.
Legislative Inspections	0	
Non-Compliance	0	
Expenditures > \$25,000	0	
Employee Complaints	2	Due to the loss of our scheduler and nursing leadership support following resignation staff complained of frustrations regarding scheduling.
New Hires	2	
Terminations	6	RB moved to British Colombia for another position, EH stepped away from nursing to be a stay-at-home mom, LH resigned for health reasons, MB resigned (during an investigation), KB resigned, DM resigned for hospital position.
Successes/Challenges/Events		
Success		Collective Bargaining with United Steel Workers Union resulted in a ratified agreement. Rapid Performance Reviews were completed with the Parkwood leadership team.
Challenge		Staffing challenges resulting from resignation of Ward Clerk/Scheduler and ADOC supporting scheduling.
Events		Operational planning day was successful.



Parkwood Suites Indicators

Parkwood Suites Indicators	May 2020	June 2021	July 2020	Aug. 2020	Sept. 2020	Oct. 2020	Nov. 2020	Dec. 2020	Jan. 2021	Feb. 2021	Mar. 2021	Apr. 2021	12 Month Sum	12 Month Average
# Monthly Occupancy Suites (77)	4	4	2	2	1	5	5	7	8	8	7	8	61.0	5.1
# Monthly Occupancy GH (18)	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0
Admissions	2	0	1	2	0	1	2	0	4	0	2	2	16.0	1.3
Discharges / Deaths	3	0	0	1	1	4	2	2	5	0	1	4	23.0	1.9
Complaints (<i>Resident</i>)	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0
Code Training (<i>name codes</i>)	1	0	2	0	0	0	0	0	0	2	0	1	6.0	0.5
Fire Drills	0	3	3	3	3	3	3	3	3	3	3	3	33.0	2.8
Critical Incidents	0	0	0	0	0	0	0	0		0		0	0.0	0.0
Legislative Inspections	1	0	1	1	0	0	1	0	0	0	0	0	4.0	0.3
Non-Compliance	0	0	0	2	0	0	0	0	0	0	0	0	2.0	0.2
Expenditures > \$25,000	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0
Employee Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0
New Hires	0	2	2	0	12	3	2	7	0	2	0	0	30.0	2.5
Terminations	0	0	1	0	6	3	1	1	1	2	0	1	16.0	1.3



Parkwood Suites Indicators - Narrative

Parkwood Suites Indicators	Apr. Number	April 2021 - Narrative
# Monthly Occupancy Suites (77)	8	69 units occupied - 1 SL Apt. (taken May/June) 6 Studios in AL; 1 B Assisted (taken May)
# Monthly Occupancy GH (18)	0	18 Garden Home and 23 Residents
Admissions	2	
Discharges / Deaths	4	2 deceased; 2 LTC (one right from hospital)
Complaints (<i>Resident</i>)	0	
Code Training (<i>name codes</i>)	1	Code Blue
Fire Drills	3	
Critical Incidents	0	
Legislative Inspections	0	
Non-Compliance	0	
Expenditures over \$25,000	0	
Employee Complaints	0	
New Hires	0	
Terminations	1	Still on probation; 3 no shows in a row
Successes/Challenges/Events		
Success		Staging and video shoot of grounds, amenities and 2 AL rooms; staff 2021 education plan distributed; Home & Community took over bulk hours of resident care, staffing with mostly Parkwood Suites staff; fully vaccinated residents reduced isolation restrictions and fully vaccinated staff can work more than one place.
Challenge		COVID: 2 staff off due to homeschooling; student staff lost of exams to work around in scheduling; April 4 reduced COVID staff hours from housekeeping and medication PSW shift; #2 reduced staff hours on floor April 18 - lots of juggling of the Home & Community care schedules to balance resident needs.
Events		1 Internal transfer; GPA held for 5 Suites staff; Operational Planning; Rapid Performance review for Director with ED.