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Fairview Parkwood Communities has been incredibly blessed over the past year. As we enter the second phase of this pandemic we are forming our Emergency Response Team to move us ahead and request you consider the following:

We have maintained a commitment to our residents and team members to ensure safety by pandemic planning, verifying staffing and increased infection prevention and control measures. We attribute much of our success to our front-line team members, who have stepped up to the challenge with compassion and kindness during this unprecedented time.

As we enter the Fall, we start to navigate the second wave of COVID-19. Our experience from the first wave has taught us that preparation is key in our success as the situation evolves. An important element of our strategy is to ensure the operations of the Home continue for the safety of our residents and team members.

We also recognize that each of our team members have additional responsibilities at home with their own families and with children returning to school, the flu season ahead, the landscape of the pandemic continues to change.

In this light, we are writing to you to ask: as the second wave unfolds, if help is needed, would you consider becoming a part of our Emergency Response Team. A variety of expertise may be needed:

- Clinical (personal support workers, registered staff)
- Dietary (assist with preparing and distributing food)
- Housekeeping (general cleaning and disinfecting of high-touch areas)
- Laundry
- Maintenance
- Recreation (assisting with virtual visits)

We would provide the necessary training (for the position, infection control) and provide all necessary personal protective equipment. Please know, these would be paid positions. If necessary, we could also arrange transportation.

We are extraordinarily proud of our team members who have accepted the challenge at every turn. We are confident in our ability as a team to continue to meet the challenges in the days ahead. However, the pandemic has taught us, we need to be prepared for all situations.

The Board members and I offer our deepest thanks for your consideration. If you are able to assist us in any of the above ways, kindly contact Erna Koning ([ekoning@fairviewmh.com](mailto:ekoning@fairviewmh.com)).

In Kindness,  
Elaine Shantz, CEO