

March 14, 2020

Residents and Families of Fairview Seniors Community,

I am sending this communication to update you on the COVID-19 pandemic outbreak.

As per the direction from the Chief Medical Officer of Health for Ontario, in order to ensure a safe and secure environment for residents, **all non-essential visits to the Community are suspended. This includes long-term care, retirement and apartment complex.**

If a resident is very ill or end-of-life, we will contact and arrange for your visitation. You will need to be screened prior entering the Community.

At screening, you will be asked if you have a new onset cough, experiencing shortness of breath or have a fever and your temperature will be taken. You will be asked to sign in with your name, address and telephone should any follow up be required. Anyone who fails any part of the screening process will not be allowed into the Community.

We will keep you updated regularly about residents via regular modes of communication.

We understand the inconvenience this may cause, but we must do everything we can to prevent the spread of COVID-19.

We will continue to keep communications open as this situation unfolds. For this reason, we will be posting notices on the website [www.fairviewmh.com](http://www.fairviewmh.com) by way of update.