

March 13, 2020

Residents and Families of Fairview Seniors Community,

I am sending this communication to update you on the COVID-19 pandemic outbreak. No doubt, you have noticed the introduction of several precautions and safeguards in our community. Our pandemic team continues to meet on a regular basis and follow the direction of the Ministry Health and Long-Term Care. This changes daily. Today, we have received new guidance from our provincial advisors with regards to safety and we want to share those updates with you.

Prevention remains the best strategy. For this reason, we are making changes to put in place social distancing precautions. This means keeping our long-term care residents, retirement suites residents and independent apartment residents segregated from each other, except for spouses living within the Campus.

Effective immediately,

***Long-Term Care***

We are asking long-term care residents to stay in the long-term care home utilizing the lounge areas provided. If you are going out, we ask that you do not go to public places (malls, restaurants); you will be screened upon your return.

Please inform your guests that all screening will be done at the long-term care entrance (515 Langs Drive) from 12:00 noon to 5:00 p.m. Once a person has been screened, they can stay as long as wish.

***Retirement Suites***

Residents living in the retirement suites will be restricted to the lobby area (for retirement suites) and dining room. Residents will be screened at breakfast every morning. The Craft room will remain open at this time.

Retirement residents are allowed to exit from 799 Concession, retirement residents are also allowed to buzz the nurse (after 5:00 p.m.) at 799 Concession and enter alone. Visitors can only enter and be screened at 515 Langs Drive between 12:00 noon and 5:00 p.m.

***Fairview Apartments (515 Langs)***

The residents living in the Fairview apartments are restricted to the apartment lobby, café, and dining room. The Craft room will remain open at this time. We will be conducting active screening on a regular basis in the dining room. This is to ensure your health and well-being.

***Preston School Apartments / Fairview Courts / Fairview Villas***

The Preston School Apartments, Courts and Villas are not come to the Fairview Campus. The exception is for those residents who have booked regular meals in the dining room, or have a spouse living with us; you will be screened at the long-term care entrance (515 Langs Drive) before entering the community.

***Community Programs:***

***Pool and Fitness Centre:*** The pool and fitness centre is closed to the internal and external community until the end of March.

***Hair Salon:*** Hair salon services will continue to be offered in long-term care. Please note, the code on the second floor into the home has been changed; you must be screened at the front reception desk before entering long term care to get to your appointment. The desk will start screening at 8:30am. If you go into long-term care, to the hair salon, you must immediately exit when finished.

***Grocery Trips:*** Bus services will move forward until further notice; residents will be screened prior to getting on the bus.

At screening, you will be asked if you have a new onset cough, experiencing shortness of breath or have a fever and your temperature will be taken. You will be asked to sign in with your name, address and telephone should any follow up be required. Anyone who fails any part of the screening process will be asked to re-schedule their visit.

We realize the inconvenience this may cause, but we must do everything we can to prevent the spread of COVID-19.

We will continue to keep communications open as this situation unfolds. For this reason, we will be posting notices on the website [www.fairviewmh.com](http://www.fairviewmh.com) by way of update.

In Kindness,  
Elaine