Fairview SENIORS COMMUNITY

Fairview LTC Indicators

Long-Term Care Indicators	Jan. 2019	Feb. 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug. 2019	Sept. 2019	Oct. 2019	Nov. 2019	Dec. 2019	12 Month Sum	12 Month Average
% Monthly Occupancy	99	100	99	99	99	98	100	99	98	100	99	98		***99.0***
Admissions	2	1	1	3	2	3	1	0	3	1	3	2	***22.0***	***1.8***
Discharges / Deaths	2	1	1	2	2	2	0	2	2	2	2	2	***20.0***	***1.7***
Complaints (Resident)	3	2	3	2	3	1	2	0	2	2	4	0	***24.0***	***2.0***
Code Training (name codes)	0	0	0	1	1	1	1	0	1	1	11	1	***18.0***	***1.5***
Fire Drills	3	0	3	3	3	3	3	3	3	3	3	3	***33.0***	***2.8***
Critical Incidents	4	1	1	2	3	3	4	0	0	1	1	1	***21.0***	***1.8***
Legislative Inspections	0	0	0	0	1	2	1	1	0	4	2	0	***11.0***	***0.9***
Non-Compliance	27	0	0	0	0	7	2	2	2	0	0	0	***40.0***	***3.3***
Expenditures > $25,000	0	0	0	0	0	1	0	0	0	0	1	0	***2.0***	***0.2***
Employee Complaints	0	0	0	0	2	0	1	0	0	0	3	1	***7.0***	***0.6***
New Hires	4	5	4	3	3	13	14	1	25	2	5	3	***82.0***	***6.8***
Terminations	5	0	3	2	7	4	2	8	3	3	1	1	***39.0***	***3.3***

Fairview SENIORS COMMUNITY

Fairview LTC Indicators - Narrative

Long-Term Care Indicators	Dec. Number	December 2019 Narrative
% Monthly Occupancy	98.27	Bed on Blair held by LHIN for 20 days, awaited arrival of new bed for 8 days
Admissions	2	December 18 & 20
Discharges / Deaths	1 & 1	1 Discharge December 11 - "Freeport". 1 Death December 11.
Complaints (Resident)	0	
Code Training (name codes)	1	Loss of Essential Services (Power) - Dec 11
Fire Drills	3	Dec 19 & 20
Critical Incidents	1	Outbreak - December 2 - 13
Legislative Inspections	0	
Non-Compliance	0	
Expenditures > $25,000	0	
Employee Complaints	1	LTC PSW - workload (filed WSIB, denied then resigned)
New Hires	3	1 Admin, 2 LTC
Terminations	1	1 LTC PSW Resignation
Successes/Challenges/Events		
Success		Kindness Trees, Staff Dinner & Appreciation Event, WWDSB Meeting - Living Classroom, Mandatory Education Completion. New Floor Lifts
Challenge		Outbreak, LHIN Bed - Freeport Resident / Discharge.
Events		Resident Tea, Cookie Sale, Christmas Events.

Fairview SENIORS COMMUNITY

Fairview Apartments Indicators

Fairview - Apt. - Indicators	Jan. 2019	Feb. 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug. 2019	Sept. 2019	Oct. 2019	Nov. 2019	Dec. 2019	12 Month Sum	12 Month Average
# Monthly Occupancy - Suites	1	1	1	2	1	2	1	3	1	0	1	0	***14.0***	***1.2***
# Monthly Occupancy - Apt.	2	2	3	3	2	1	3	2	2	2	2	2	***26.0***	***2.2***
# Monthly Occupancy - Court	0	0	1	1	1	1	1	2	0	1	1	1	***10.0***	***0.8***
# Monthly Occupancy - School	4	3	2	3	4	2	1	3	2	2	2	2	***30.0***	***2.5***
# Monthly Occupancy - Villas	1	2	2	1	0	0	0	0	0	0	0	0	***6.0***	***0.5***
Admissions	4	3	3	1	6	6	4	7	4	4	4	4	***50.0***	***4.2***
Discharges / Deaths	5	2	5	0	3	3	6	4	6	3	4	7	***48.0***	***4.0***
Complaints (Resident)	5	2	3	0	10	4	15	3	0	2	3	2	***49.0***	***4.1***
Code Training (name codes)	0	0	1	1	0	0	1	0	0	1	11	1	***16.0***	***1.3***
Fire Drills	3	0	3	3	0	0	1	3	0	2	3	3	***21.0***	***1.8***
Critical Incidents	0	0	0	0	0	0	0	0	0	0	0	0	***0.0***	***0.0***
Legislative Inspections	0	0	0	0	0	0	0	2	0	0	2	0	***4.0***	***0.3***
Non-Compliance	0	0	0	0	0	0	0	0	0	0	0	0	***0.0***	***0.0***
Expenditures > $25,000	1	0	0	0	0	0	0	0	0	1	0	0	***2.0***	***0.2***
Employee Complaints	0	0	0	0	0	0	0	0	0	0	0	0	***0.0***	***0.0***
New Hires	0	0	1	0	0	0	0	2	21	2	5	1	***32.0***	***2.7***
Terminations	0	0	0	0	0	0	0	1	2	2	1	2	***8.0***	***0.7***

Fairview Apartments - Narrative

Fairview - Apt. - Indicators	Dec. Number	December 2019 Narrative
# Monthly Occupancy - Suites	0	
# Monthly Occupancy - Apt.	2	FA 117 - ; FA 116 - Rented Feb 15th
# Monthly Occupancy - Court	1	FC 4 - Rented Jan 31st
# Monthly Occupancy - School	2	PSA 213 - Rented February 1st, PSA 102 - Rented February
# Monthly Occupancy - Villas	0	
Admissions	4	FS 201, PSA 112, FA 115, FS 103
Discharges / Deaths	7	FS 205 (Spousal Death), FS 320 (Spousal Death), FA 310 (move to LTC), FA 817 (move to FMH LTC), FS 212 (move to LTC), FA 515 (Death), FS 214 (move to FMH LTC), FV843A (move to FA 116), FC10 (move to FC 4), FS 107 (Death)
Complaints (Resident)	2	FC - Smoking non-compliance with distance. PSA - Snow Removal - Smoking area
Code Training (name codes)	1	Loss of Essential Services (Power) - Dec 11
Fire Drills	3	Dec 19 & 20
Critical Incidents	0	
Legislative Inspections	0	
Non-Compliance	0	
Expenditures over $25,000	0	
Employee Complaints	0	
New Hires	1	1 Community
Terminations	2	2 Community resignations
Successes/Challenges/Events		
Success		PSA Christmas party attended by 43 tenants; windows replaced in the Central Auditorium and hallway; Kindness trees – well received; Tenant Banquet – well attended; Staff Event – prize for each staff member; decluttering continues; change reception area. Community success: productive meeting with LHIN management at Cambridge Memorial Hospital to better implement strategies for transitions home for clients in the community.
Challenge		Balancing Christmas events and staff scheduling.
Events		Fairview Shopping Day, cookie sale, staff festive event, LTC Christmas tea; PSA Tenant Party; Fairview Tenant Banquet; Kindness Tree wrapping day; Christmas treats in Centre Crafts Room.