Parkwood LTC Indicators

Long Term Care Indicators	July 2018	Aug. 2018	Sept. 2018	Oct. 2018	Nov. 2018	Dec. 2018	Jan. 2019	Feb. 2019	Mar. 2019	April 2019	May 2019	June 2019	12 Month Sum	12 Month Average
% Monthly Occupancy	98	99	99	99	98	98	97	97	99	96	99	98		***98.1***
Admissions	4	6	2	2	5	2	4	4	3	4	3	4	***43***	***3.6***
Discharges / Deaths	4	5	3	5	2	4	6	2	3	4	2	3	***43***	***3.6***
Complaints (Resident)	0	1	0	1	0	1	0	2	2	0	0	1	***8***	***0.7***
Code Training (name codes)	1	1	2	0	2	3	3	0	2	0	0	3	***17***	***1.4***
Fire Drills	2	3	3	3	3	3	3	3	3	3	3	3	***35***	***2.9***
Critical Incidents	0	0	0	2	1	0	1	0	0	0	0	1	***5***	***0.4***
Legislative Inspections	0	0	2	0	2	1	1	2	0	0	0	1	***9***	***0.8***
Non-Compliance	0	0	0	0	0	0	0	1	0	0	0	0	***1***	***0.1***
Expenditures over $25,000	0	0	0	0	0	0	0	0	0	0	0	1	***1***	***0.1***
Employee Complaints	1	0	0	0	1	0	1	0	0	0	2	0	***5***	***0.4***
New Hires	1	4	1	4	4	1	2	3	8	0	4	3	***35***	***2.9***
Terminations	3	1	1	4	1	0	4	2	2	0	0	2	***20***	***1.7***

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Parkwood LTC Indicators – Narrative

Long Term Care Indicators	Number	June 2019 Narrative
% Monthly Occupancy	98	
Admissions	4	2 Crisis admits from RHs and 1 Crisis from Home. 1 accepted the bed and was to move in within 5 days, received bed offer from #1 choice and rescinded admission at PMH.
Discharges / Deaths	3	2 Transfers to other facilities in the area…#1 choice and closer to spouse in the community. 1 Death.
Complaints (Resident)	1	1 Family complaint re: care and transfer to hospital - meeting booked, resolved.
Code Training (name codes)	3	Codes Orange, White and Blue completed.
Fire Drills	3	All 3 shifts
Critical Incidents	1	Transfer to Hospital with pathological fracture - no concerns
Legislative Inspections	1	Fire Department Inspection - paper work only completed this month.
Non-Compliance	0	
Expenditures over $25,000	1	Roof for Garden Home section completed
Employee Complaints	0	Union Steward cancelled booked meeting to discuss last months grievances. She has not rescheduled meeting.
New Hires	3	2 PSWs and 1 RPN
Terminations	2	2 PSWs one just hired and quit after 2 orientation nights
Success		Started Babel sub-study in Nutrition Care Practices at end of life in LTC with Jill Morison PhD Candidate Kinesiology and Heather Keller from U of W. Elissa Bell and Justyna Zmuda presented at an HQO webinar on End of Life Project through Canadian Foundation of Health Initiatives, well received with physician for Palliative Ontario requesting a f/u meeting and another . Pen Pals for Peace event held, kids from school joined RH pen pals for lunch and to add handprints to the tree mural in chaplain's office.
Challenge		
Events		AGM - great turnout. Supported Heart and Stroke with big bike ride - raised $2000+ (22 members of staff and family participated)

Parkwood Suites Indicators

Parkwood Suites Indicators	Jul. 2018	Aug. 2018	Sept 2018	Oct. 2018	Nov. 2018	Dec. 2018	Jan. 2019	Feb. 2019	Mar. 2019	Apr. 2019	May 2019	June 2019	12 Month Sum	12 Month Average
# Monthly Occupancy Suites (77)	2	2	4	4	4	4	5	4	1	2	2	4	***38***	***3.2***
# Monthly Occupancy GH (18)	0	0	0	0	0	0	0	0	0	0	0	0	***0***	***0.0***
Admissions	2	3	1	2	3	2	6	2	5	0	2	0	***28***	***2.3***
Discharges / Deaths	0	3	5	3	2	4	4	4	1	2	1	2	***31***	***2.6***
Complaints (Resident)	0	0	0	0	0	0	0	0	0	0	0	0	***0***	***0.0***
Code Training (name codes)	0	0	0	0	1	1	1	0	0	1	1	1	***6***	***0.5***
Fire Drills	3	3	3	3	3	3	5	3	3	3	3	3	***38***	***3.2***
Critical Incidents	0	0	0	0	0	1	0	1	0	0	0	0	***2***	***0.2***
Legislative Inspections	0	0	2	0	0	0	0	0	0	0	0	1	***3***	***0.3***
Non-Compliance	0	0	0	0	0	0	0	0	0	0	0	0	***0***	***0.0***
Expenditures over $25,000	0	0	0	0	0	0	0	0	0	0	0	0	***0***	***0.0***
Employee Complaints	0	0	0	0	0	0	0	0	0	0	0	0	***0***	***0.0***
New Hires	3	2	0	0	1	1	1	0	1	3	0	0	***12***	***1.0***
Terminations	1	0	4	0	2	0	1	0	0	1	0	1	***10***	***0.8***

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Parkwood Suites Indicators - Narrative

Parkwood Suites Indicators	Number	June 2019 Narrative
# Monthly Occupancy Suites (77)	4	82 residents
# Monthly Occupancy GH (18)	0	24 tenants
Admissions	0	Secured 3 rooms for early July
Discharges / Deaths	2	
Complaints (Resident)	0	
Code Training (name codes)	1	Code Yellow table top review at staff meeting
Fire Drills	3	
Critical Incidents	0	n/a
Legislative Inspections	1	Public Health for servery
Non-Compliance	0	
Expenditures over $25,000	0	
Employee Complaints	0	
New Hires	0	
Terminations	1	Casual staff who hadn't worked in over 3 months
Success		New Dr. Maryam Woldeyohannes started which required changes to lab day and medication strip start day; 6 GH roofs were replaced; orientation started for 3 summer students; RemedyRx web-based RH policy manual now accessible for Suites staff
Challenge		Maintenance staff off sick
Events		Director & ED met with Fire Dept. to review Annual Inspection paperwork requirements; hosted U of W Optometry Clinic for Suites residents; Director attended annual ORCA Roadshow; Director attended LHIN/RH meeting; Director attended AGM; applied for Seniors Community Grant $4000 Stream 1

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